



# NextGen Office® 2025 Real World Testing Results Report

## General Information

**Plan Report ID Number:** [for ONC-Authorized Certification Body use only]

**Developer Name:** NextGen® Healthcare

**Product Name:** NextGen® Office

**Version Number(s):** 5.0

**Certified Health IT Product List (CHPL) ID(s):**

NextGen Office 15.04.04.2054.Medi.05.00.1.180220

**Developer Real World Testing Plan Page URL:**

<https://www.nextgen.com/certifications-and-cost-disclosures>

## [OPTIONAL] CHANGES TO ORIGINAL PLAN

If a developer has made any changes to their approach for Real World Testing that differs from what was outlined in their plan, note these changes here.

Summary of Change	Reason	Impact
Removed criterion 170.315(b)(1-3,10), (c)(1-3), (e)(1), (f)(1, 5), and (h)(1)	Per ONC enforcement discretion in accordance with Executive Order 14192, only (g)(7-10) are required.	N/A

## [IF APPLICABLE] ICS PRODUCT(S)

ICS PRODUCTS	
<b>Product Name(s):</b>	N/A
<b>Version Number(s):</b>	N/A
<b>CHPL ID(s):</b>	N/A
<b>Date(s) of ICS Certification:</b>	N/A

## [IF APPLICABLE] WITHDRAWN PRODUCT(S)

Withdrawn Products	
<b>Product Name(s):</b>	N/A



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<b>Version Number(s):</b>	N/A
<b>CHPL ID(s):</b>	N/A
<b>Inclusion of Data in Results Report</b>	N/A

## SUMMARY OF TESTING METHODS AND KEY FINDINGS

Topic	Detail
<b>Approach Summary</b>	<ul style="list-style-type: none"> <li>• This plan will cover NextGen Office's approach to real world testing for our ambulatory care client base.</li> <li>• Data will be gathered primarily in an automated fashion using production database queries and logs. Where that is not possible, we will engage clients to gather the data in a direct approach.</li> <li>• This analysis will quantify usage of certified workflows over time and show conformance to standards. No confidential or protected health information will be exposed through this process.</li> <li>• Success will be defined by our ability to highlight how each criterion is being used by providers in real patient care.</li> </ul>
<b>Types of Settings</b>	<ul style="list-style-type: none"> <li>• NextGen Office supports specialties in ambulatory care. All specialties have access to a single web-based instance of the NextGen Office technology that allows for clinical documentation, reporting, and electronic interactions with third parties.</li> </ul>
<b>Usage Quantification</b>	<ul style="list-style-type: none"> <li>• The transactional history in the NextGen Office database is the source data. The data can be queried for events indicative of specific certified workflows that occurred over a time depending on the measure and usage. The results will be quantified and summarized.</li> </ul>
<b>Demonstrate Conformance</b>	<ul style="list-style-type: none"> <li>• <b>Explicit validation:</b> API requests and responses for §170.315(g)(7)-(g)(9) and §170.315(g)(10) were analyzed via audit logs to confirm appropriate resource access, conformance to FHIR standards, and completeness of responses. Specific FHIR resources accessed (e.g., Patient, Observation, Condition) were reviewed to ensure they conform to required formats and include all mandatory elements. Errors or incomplete responses, if any, were quantified and reported.</li> <li>• <b>Implicit validation:</b> Successful authentication, authorization, and data retrieval by third-party applications using the standardized API for patient and population services (§170.315(g)(10)) implies conformance to the FHIR R4 specification and associated implementation guides. The high volume of real-world API interactions, including individual and bulk queries, serves as evidence of interoperability and functional compliance.</li> </ul>



# STANDARDS VERSION ADVANCEMENT PROCESS (SVAP) STANDARDS UPDATES

[ ] Yes, I have products certified with voluntary SVAP standards. (If yes, please complete the table below.

Standard (and version)	N/A
Updated certification criteria and associated product	N/A
Health IT Module CHPL ID	N/A
Method used for standard update	N/A
Date of ONC ACB notification	N/A
Date of customer notification (SVAP only)	N/A
Conformance measure	N/A
USCDI updated certification criteria (and USCDI version)	N/A

## Care Setting(s)

All Criteria were tested in the Ambulatory setting.

## Metrics and Outcomes

Measurement/ Metric	Associated Criterion(a)	Relied Upon Software	Outcomes	Challenges Encountered
12a – Total count of API queries served	<b>\$ 170.315(g)(10) Standardized API for patient and population services</b>	N/A	Total Queries = Total API requests Bulk FHIR requests • Total Queries = 5331113  <b>Reporting Period:</b> 01/04/2025 – 06/30/2025  <b>Count of Practices Queried:</b> All These findings exceeded expectations with an increase in practices utilizing the API.	



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11a - Count of API audit log events by resource type	<b>170.315 (g)(7) - Application Access - Patient Selection</b>  <b>170.315(g)(9) - Application Access – All Data Request</b>		<ul style="list-style-type: none"> <li>• Allergy Intolerance = 94670</li> <li>• Condition = 94888</li> <li>• Diagnostic Report = 375288</li> <li>• Document Reference = 89536</li> <li>• Immunization = 94698</li> <li>• Medication Request = 94716</li> <li>• Observation = 189802</li> <li>• Patient = 95311</li> <li>• Procedure = 94682</li> </ul> <p><b>Reporting Period:</b> 04/01/2025 – 04/15/2025</p> <p><b>Count of Practices Queried:</b> All</p> <p>These findings met expectations</p>	

## KEY MILESTONES

Key Milestones	Care Setting	Date/Timeframe
Finalize Real World Test Plan and Submit to the ONC- ACB (Drummond)	N/A	Q4 2024
Identify Clients for Participations where applicable	N/A	Q1 2025
The queries that will be used are developed and validated with internal data, Client Systems, and/or Transactions	Ambulatory Setting	Q1 2025
Data collection and or observation from client systems	Ambulatory Setting	Q1-Q2 2025
Validation and analysis of data and metrics created	Ambulatory Setting	Sept - Oct 2025
Report created and submitted to ONC-ACB (Drummond)	Ambulatory Setting	Jan, 2026



## ATTESTATION

This Real World Test Results Report is complete with all required elements, including measures that address all certification criteria and care settings. All information in this Results Report is up to date and fully addresses the health IT developer's Real World Test requirements.

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DocuSigned by:  
*John Ellis*  
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Date: 01/21/2026 | 11:28:52 PST

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<sup>i</sup> Certified health IT continues to be compliant with the certification criteria, including the required technical standards and vocabulary codes sets; certified health IT is exchanging EHI in the care and practice settings for which it is marketed for use; and EHI is received by and used in the certified health IT. (85 FR 25766) <sup>ii</sup> <https://www.federalregister.gov/d/2020-07419/p-3582>